



FOR IMMEDIATE RELEASE
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Product Safety Hotline: 800/638-8055 x 650
Russound Media Contact: Peter Hoagland
540/349-2329 or peterh@russound.com

IMPORTANT PRODUCT SAFETY NOTIFICATION
RUSSOUND CAV6.6 RECALL
Frequently Asked Questions

Q) What exactly is the recall for?

A) When the 12 volt output trigger feature is being employed, improper use or a damaged connection can potentially cause the connector to overheat. This could potentially ignite and lead to a fire.

Q) Are all Russound CAV6.6 units affected?

A) All CAV6.6 units are affected and only if the 12 volt output trigger is used. All units however will either be repaired or replaced in the field.

Q) What about other Russound products?

A) No other Russound products are affected by this notification.

Q) How many units are involved and how many reports have you had?

A) Approximately 1000 units are involved. Two reports were recently received. There have been no injuries or damage reported.

Q) Doesn't Russound get safety approvals for their products?

A) Russound applies for and obtains all relevant safety approvals for all their electronic products, including UL, the benchmark for consumer electronics products.

Q) Who is Russound and how long have they been in business?

A) Russound, based in Newmarket, NH is an industry leading designer and supplier of distributed audio equipment since 1967. Their products are sold throughout the world.

Q) *What will Russound do and who will pay for it?*

A) Russound is going to either repair the affected component or replace the unit free of charge in the field to minimize any inconvenience to the customer.

Q) *What should I do right away?*

A) Unplug the unit from its power source immediately. Then contact your dealer or Russound at 1 (800) 638-8055 Ext 650 for further information.

Q) *Once the unit is repaired or replaced, will it be safe?*

A) The modified CAV6.6 will be completely safe for use and will of course continue to have full warranty.

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