

Important Safety Notice

Potential Safety Hazard Model CAV 6.6 Corrective Action

September 15, 2003

Dear Russound Customer:

We have received one report of a short circuit in a model CAV6.6 which resulted in a self contained fire.

Russound submits products for appropriate safety approvals, including the Model CAV 6.6. To assure rigorous and unbiased testing we submit our products to certified third party labs which conform to definitive UL® standards, FCC, CSA & CE approvals as appropriate. Despite these efforts we have become aware of a **potential safety hazard** that needs your urgent attention. If the 12 volt trigger output connections are accidentally compromised, it is possible that the CAV6.6 Controller Amplifier could overheat, creating a potential fire hazard within the unit.

We are acting to prevent any safety hazards. If you have this unit, please do the following:

Step 1: Remove CAV6.6 Controller Amplifier plug from the wall (In some cases the plug may be located in the equipment power rack).



Step 2: Disconnect power from the rear of Russound CAV6.6 Controller Amplifier unit.



Step 3:

If you haven't already heard from your dealer/installer, please contact him immediately. He will modify your unit free of charge as a precaution to protect against a possible safety hazard. If you are unable to reach your dealer/installer, please call Russound directly at (800) 638-8055 Ext 650.



We apologize for any inconvenience this may cause you.

Sincerely,

Joe Brouillet

Russound Vice President

pe Browlet